ThoratSudhir

**Infrastructure Management Service Specialist**

Professional with experience in network data management, various security tools, and cloud applications, with versatile administration experience. I have worked as a Subject Matter Expert for Atlassian Cloud apps such as Jira and Confluence, Slack, Google Workspace, Google Cloud, and Office 365. I have expertise in managing unstructured data (file servers & NTFS data security) and using data crawling tools. I also have moderate experience in Azure and AWS administration and am proficient in PowerShell scripting and API calls. Additionally, I have a moderate understanding of Python.

## Experience Summary

* Overall 18+ years of experience in the IT Industry
* Hands-on experience with cloud applications like Atlassian, Slack, Okta, GCP, Azure, Office 365, and Google Workspace
* Sound knowledge of AWS Cloud
* Sound knowledge of GitHub repo administration
* On-premises file shares, including Data security and access management
* Strong skills with data crawler and data analytics apps
* Strong skills with IAM security tools like “Admin.NET”, “Stealth Bits”, “DiskBoss” & “Aveksa”
* Data migration on the cloud (Google Drive)
* Experience in working with Windows Servers, Active Directory & MS Exchange
* Good experience with PowerShell scripting & sound knowledge of Python
* Good experience with API calls through PowerShell
* Experience on Microsoft servers and applications patch management (through WSUS and BigFix)
* Good understanding of network storage and backup process, VMWare
* Experience withthird-partytools for IP management, DNS/DDNS, and DHCP
* Completed ITIL Foundation v3

## Skills:

|  |  |
| --- | --- |
| * Office 365
 | * Google Workspace
 |
| * Azure
 | * Google Cloud
 |
| * Okta
 | * Firebase IAM administration
 |
| * IAM & IAG
 | * Elasticsearch& Kibana
 |
| * PowerShell Scripting
 | * Python
 |
| * JSON
 | * Endpoint security (McAfee)
 |
| * Data security (NTFS permissions)
 | * Unstructured data management (File Servers)
 |

## Work Experience

### **DEREX TECHNOLOGIES INC. December 2021 – Till now**

|  |  |  |  |
| --- | --- | --- | --- |
| **Client Name** | **Designation** | **Skills Used** | **Duration** |
| **Big Fish Games** | System Engineer | Slack, Okta IAM and SSO Management, Atlassian Jira and Confluence, Google Workspace, GCP, Azure, MS 365, Exchange Online, Network file shares management, IAM, Data analytics, AD Users and Groups management,PowerShell, Python | December 2021 - Till now |
| **Responsibilities** | * On-premises file shares data security and access management
* Google Workspace administration for Google apps like Google Drive, Users, Groups, License management & security
* Atlassian administration for Jira application, including project settings, automation & IAM
* Atlassian administration for Confluence application, including Space settings, automation & IAM
* Atlassian administration through API using PowerShell/Python
* Slack grid and workspace administration for users, channels, and SSO config
* SSO Apps integrations in Okta
* Okta automation through rules & APIs
* Firebase IAM permissions management
* Administrative work in MS 365, including admin center & exchange online
* Google Cloud Platform - Project creation and IAM permissions management in GCP
* AWS Administrations, including AWS account creation & IAM permissions
* Azure – Administrative work in Azure
* Active Directory administration
* Remediation work for Active Directory
* Automate recurring tasks using scripts and tools
* Prepare knowledge base documents
* Work with PowerShell for automation & API Calls
* Work with vendors for projects
* Work with Azure DevOps for ADO
* Process planning for data management, data migration, and data security, including workflows
* Co-ordinate with different teams for project need
* Mimecast administration for email gateway and security
 |

### **Atos-Syntel**   **March 2011 – December 2021**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Client Name** | **Designation** | **Skills Used** | **Tools Used** | **Duration** |
| **D**aimler **T**rucks **N**orth **A**merica(**DTNA**) | Infrastructure Management Service Specialist | Unstructured data management & security, IAM & IAG, Data analytics, AD Users and Groups management, Records Management, Windows Servers, PowerShell, JSON | Shinydocs Cognitive Toolkit, Admin.NET, Stealth Bits, RSA, Diskboss | August, 2015 - December, 2021 |
| **Responsibilities** | * On-premise unstructured data management for file shares, including IAM permissions and security
* Worked with Enterprise Content Management & Records Management Program for data compliance
* Network shared data analysis for access mechanism and review vulnerability for security using Stealth Audit tool
* Review and automate access governance usingthe tool “Aveksa“
* Data Access Management using Tools& PowerShell
* Active Directory Users and Groups management using PowerShell
* Administration DFS Shares using the in-house tool Admin.NET
* Customize and configure a new tool to automate file share access
* AD governance conformity work for network security
* Unstructured data analysis work using the Shinydocs application
* Clean-up application shares for compliance as per organization standard
* Clean-up risk assessment defined by security team
 |

|  |  |  |  |
| --- | --- | --- | --- |
| **Client Name** | **Designation** | **Skills Used** | **Duration** |
| **C**atholic **H**ealth **I**nitiatives (**CHI**) | Infrastructure Management Service Specialist | Application and Windows migration planning, Windows 2003, 2008, 2012 servers | March, 2015 - May-2015 |
| **Responsibilities** | * Assessment of all Windows Server that needed to migrate/upgrade to Windows Server 2008, 2008 R2, and 2012 R2
* Evaluation of all applications hosted on legacy Windows Servers for upgrade/migration to the latest Windows Servers
* Assessment of Active Directory environment for migration/upgrade to latest version
* Prepare the assessment documents for all applications hosted on legacy Windows servers and prepare an upgrade/migration plan
 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Client Name** | **Designation** | **Skills Used** | **Tools Used** | **Duration** |
| KRONOS INCORPORATED | System Engineer | MS Exchange admin, Active Directory, DNS Management, Patch management | MS Exchange, Active Directory, Infoblox, Solarwinds, McAfee ePO 4.6 | April, 2011 - Sept, 2014 |
| **Responsibilities** | * Administration & management of Exchange 2010, communication apps like Lync 2010
* Identify high availability requirements and prepare an implementation plan
* Administration & management of Active Directory 2008 R2 & Windows 2012
* Administration & management of McAfee ePO 4.6
* Administration & management of DNS & DHCP using Windows and third-party application Infoblox
* Investigate escalated issues through the incident management process and coordinate the resolution to ensure the agreed SLA
* Contribute to the monitoring and maintenance of Network services through the SolarWinds tool
 |

## Previous Employment

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **From** | **To** | **Company Name** | **Designation** | **Role** |
| Sep,2010 | Feb,2011 | CMS Info Systems Ltd. | System Administrator | Messaging Admin  |
| Sep,2007 | Sep,2010 | Ace Computers Pvt. Ltd. | System Administrator | Windows & Messaging Admin, Endpoint Security Admin (McAfee ePO) |
| June,2005 | Aug2007 | Anmol Computech Pvt. Ltd. | F.M.S. Engineer | System Support |

## Education & Certifications

|  |  |  |  |
| --- | --- | --- | --- |
| **Certification Name** | **Certification No** | **Certified Date** | **Title** |
| Exchange 2010 | 70-663 | 31/03/2013 | MC-ITP |
| Exchange 2010 | 70-662 | 28/09/2012 | MCTS |
| ITILv3 | EX0-101 | 31/03/2012 |   |
| Exchange 2003 | 70-284 | 26/03/2010 | MCP |
| Windows 2003 | 70-290 | 12/03/2010 | MCP |
| Windows XP | 70-270 | 5/12/2008 | MCP |
| Bachelors in Science | Computer Science | April / 2009 | Mumbai University |