**Varaha Suresh Kumar Padullaparthi**

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**SENIOR PROGRAM MANAGER**

Experienced Program Manager with over 10 years of expertise in PMO and Program Management, successfully leading large-scale initiatives across diverse sectors. Skilled in overseeing projects from inception to completion, managing budgets up to $20 million, and adept at navigating complex challenges. Proficient in strategic planning, operations, data governance, and risk mitigation, with a track record of removing roadblocks, exceeding client expectations, and delivering measurable results. He was recognized for fostering collaboration within high-performing teams and driving success through a solution-oriented approach.

**Professional Summary:**

* Proven ability to align strategy with business goals and drive operational excellence through a structured PMO framework.
* Extensive experience working with cross-functional teams within both agency environments and large enterprises, ensuring alignment and seamless project execution.
* Adept at managing complex programs, driving successful change management initiatives, operational rollouts, and employee training, and ensuring that organizational objectives are met.
* Expertise in risk management, budgeting, and timeline adherence, delivering projects on time and within scope across multiple domains.
* Extensive experience in data governance, process engineering, and managing data platform implementations (Talend, Snowflake), with a focus on aligning technical and business objectives.
* Proficient in Agile and Waterfall methodologies, with a focus on SDLC adherence, dependency management, and ensuring the timely delivery of key projects.
* Developed, maintained, and updated Power BI dashboards to track project progress, budget, resource utilization, and performance metrics, ensuring real-time visibility and data-driven decision-making.
* Proven ability to build trust with multiple stakeholders, including senior management, serving as an impartial leader and influencing decision-making through data-driven insights and comprehensive reporting.
* Strong leadership experience, managing project managers and cross-functional teams, fostering accountability and alignment through RACI and governance models.
* Committed to delivering measurable results, managing risks, meeting deadlines, and driving high-impact projects that deliver organizational growth.

**Certifications:**

* Project Management Professional (PMI-PMP)
* Agile Certified Practitioner (PMI-ACP)
* Generative AI Overview for Project Managers (PMI-GenAI)
* Scrum Master Scrum Alliance
* SAFe 4.0 Agilist Scaled Agile
* ITSM micro certification
* ITIL V3.0 EXIN
* Business Analysis Foundation BCS-ISEB

**Skills:**

Program, Project Management | Project Management Office | Product Management | Waterfall, Scrum, Agile | Client Engagement Business Analysis| Process Improvement | Data Governance, Data mapping, Data Reconciliation, Data Quality, Data Proofing, Data Quality| Problem-Solving Skills | Stakeholder Management |Budget Management |Core Banking | Corporate Banking | Investment Banking | Trade Surveillance|Regulatory Compliance |Risk Management |

**Tools &Technologies**

Microsoft Project Professional|Project Tracking System (PTS 2.0)| MS Office Suite | ServiceNow|JIRA |Quality CenterSharePoint|Confluence | Power BI | Talend | SQL | Machine Learning

**Professional Experience:**

**Citi Bank**  **Jan 2020 – June 2024**

**(***Role: Contractor – Program Manager-PMO)*

Spearheaded the integration of NAM, EMEA, and APAC regions into Citi's centralized financial hub, emphasizing data accuracy, system integrity, regulatory compliance, and operational efficiency.

* Directedthe implementation of PMO best practices, streamlining project governance, risk management, and resource allocation across 15+ high-impact projects, resulting in a 25% increase in project delivery efficiency.
* Managed a $20M portfolio, ensuring strategic alignment with business objectives, mitigating risks, and driving on-time, within-budget project delivery through a structured PMO framework.
* Developed and implemented standardized PMO practices, overseeing budgeting, resource allocation, and stakeholder communication, resulting in enhanced project alignment with corporate strategy and a 15% reduction in project costs.
* Aligned workstream plans with program strategy, identifying dependencies and managing change control processes to ensure smooth transitions across multiple projects.
* Facilitated communication across cross-functional teams to ensure alignment and progress, serving as the primary point of contact for issue resolution and driving seamless project execution.
* Defined and articulated roles and responsibilities for over 10 cross-functional teams, ensuring accountability and transparency in project delivery.
* Consolidated feedback from project teams, driving continuous improvement and implementing necessary adjustments to meet 100% of program objectives.
* Ensured adherence to quality standards, maintaining consistency and delivering high-quality results across all project phases, improving overall delivery speed by 15%.
* Developed and enforced a consistent methodology, ensuring alignment with program objectives and industry best practices while promoting efficiency through the use of common tools, templates, and naming conventions across 5+ departments.
* Managed approvals and maintained oversight on key decisions, ensuring milestones were achieved on time and within budget for projects totaling over $20 million.
* Aligned communication between executives and teams, providing transparency and timely updates on project status and key deliverables, resulting in a 20% improvement in stakeholder satisfaction.
* Utilized Power BI to create dynamic dashboards, delivering comprehensive insights into project performance, budget adherence, and resource allocation, enhancing stakeholder communication, and enabling data-driven, proactive adjustments.
* Optimized status reporting by integrating automated data collection processes into Power BI, providing clear, actionable insights for stakeholders and reducing report generation time by 25%.
* Assessed and mitigated project risks, implementing risk management strategies to reduce potential disruptions by 30% and maintain project momentum.
* Led escalation processes for critical issues, ensuring timely resolution and minimal impact on program timelines, reducing escalations by 40% through proactive risk management.
* Managed risk and change control, ensuring smooth transitions and minimizing the impact of challenges on program timelines, reducing delays by 20%.

**PNC Bank**  **June 2018 – Dec 2019**

*Role: Contractor – Scrum Master / Project Manager*

Scrum Master for PNC Bank’s migration from a legacy banking system to a new, modern platform. Enhanced user experience, system performance, and operational efficiency using Agile methods, with successful transition and minimal disruption.

* Orchestrated the data migration of PNC Bank's legacy Internet banking system to a new platform, overseeing Agile product integrations and achieving 100% on-time delivery with zero customer disruptions.
* Led cross-functional Agile teams in executing 15+ sprints, resulting in a 25% enhancement in system performance and a 20% improvement in user experience during the transition of banking products.
* Collaborated with product, IT, and operations teams to define requirements and implement API-driven solutions, ensuring seamless integration between legacy and new systems, reducing integration time by 30%.
* Developed and executed detailed project roadmaps, facilitating over 50 Agile ceremonies to drive continuous improvement and align project outcomes with strategic goals, improving project velocity by 35%.
* Implemented real-time data migration and synchronization processes, ensuring a 99.9% accuracy rate and secure transfer of customer data between systems.
* Managed a project budget of $5 million, optimizing resource allocation and tracking expenses to deliver quality results within financial constraints, achieving a 10% cost savings.
* Led the infrastructure setup, deploying scalable and secure systems that supported the migration and optimized platform performance, resulting in a 30% increase in system capacity.
* Spearheaded user training and change management initiatives, enabling a smooth adoption of the new platform with minimal downtime, achieving a 95% user satisfaction rate post-migration.

**Citi Bank** **Mar 2011 – May 2018**

*Role: Contractor – Scrum Master / Project Manager*

Scrum Master is managing multiple scrum teams engaged in developing applications that enhance the Compliance Technology Roadmap for regulatory reporting, trade surveillance, and legal projects.

* Managed the Citi Core Compliance Technology Roadmap for regulatory reporting, trade surveillance, and legal projects, leveraging extensive experience in all SDLC phases, from project scope to support.
* Managed Trade Surveillance projects, ensuring the implementation of monitoring systems to detect and prevent market abuse, insider trading, and other regulatory violations in compliance with industry standards.
* Directed trade surveillance operations, utilizing advanced monitoring tools to detect insider trading, market manipulation, and other regulatory violations in compliance.
* Developed and executed comprehensive project plans for regulatory initiatives, including scope, schedule, and resource management.
* Conducted risk assessments and developed mitigation strategies to address compliance issues effectively.
* Led integrationof new credit card systems using Agile, collaborating with stakeholders and vendors to ensure on-time, within-budget delivery and seamless system integration with core banking platforms.
* Managed vendor relationships, negotiated SLAs, and implemented data migration strategies while coordinating UAT and training for smooth system adoption.
* Provided expertise in credit card regulations and payment standards, prepared project status reports, optimized budgets, and facilitated workshops for practical problem, risk, and change management.
* Ensured FFS Genesis integration met Six Sigma standards aligning with project quality and efficiency goals.

**Previous assignments**

* Dolphin Information Solution (NJ, USA) Project Manager (SAP FICO implementation) Sep 2007 - Feb 2011
* ICICI Bank (India) Senior Business Analyst (Finacle implementation) May 1998 - Aug 2007
* IDBI Bank (India) Branch Manager (Branch Banking) Mar 1995 - Apr 1998

**Education:**

* Master of Business Administration- Vinayaka Mission's Research Foundation - University, India