**Sudhir**

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**973-847-5222**

**Objective:**  
Professional with experience in network data management, various security tools, and cloud applications, with versatile administration experience. I have worked as a Subject Matter Expert for Atlassian Cloud apps such as Jira and Confluence, Slack, Google Workspace, Google Cloud, and Office 365. I have expertise in managing unstructured data (file servers & NTFS data security) and using data crawling tools. I also have moderate experience in Azure and AWS administration and am proficient in PowerShell scripting and API calls. Additionally, I have a moderate understanding of Python.

**Professional Summary:**

* + - * Overall 18+ years of experience in the IT Industry
* Hands-on experience with cloud applications like Atlassian, Slack, Okta, GCP, Azure, Office 365, and Google Workspace
* Sound knowledge of AWS Cloud
* Sound knowledge of GitHub repo administration
* On-premises file shares, including Data security and access management
* Strong skills with data crawler and data analytics apps
* Strong skills with IAM security tools like “Admin.NET”, “Stealth Bits”, “DiskBoss” & “Aveksa”
* Data migration on the cloud (Google Drive)
* Experience in working with Windows Servers, Active Directory & MS Exchange
* Good experience with PowerShell scripting& sound knowledge of Python
* Good experience with API calls through PowerShell
* Experience on Microsoft servers and applications patch management (through WSUS and BigFix)
* Good understanding of network storage and backup process, VMWare
* Experience with third-party tools for IP management, DNS/DDNS, and DHCP
* Completed ITIL Foundation v3.

**Technical Skills:**

|  |  |
| --- | --- |
| * Office 365 | * Google Workspace |
| * Azure | * Google Cloud |
| * Okta | * Firebase IAM administration |
| * IAM & IAG | * Elasticsearch& Kibana |
| * PowerShell Scripting | * Python |
| * JSON | * Endpoint security (McAfee) |
| * Data security (NTFS permissions) | * Unstructured data management (File Servers) |

**Work Experience:  
Client: Big Fish Games December’2021 – Till now  
Role: System Engineer**

**Skills Used:**  
Slack, Okta IAM and SSO Management, Atlassian Jira and Confluence, Google Workspace, GCP, Azure, MS 365, Exchange Online, Network file shares management, IAM, Data analytics, AD Users and Groups management, PowerShell, Python.

**Responsibilities:**

* On-premises file shares data security and access management
* Google Workspace administration for Google apps like Google Drive, Users, Groups, License management & security
* Atlassian administration for Jira application, including project settings, automation & IAM
* Atlassian administration for Confluence application, including Space settings, automation & IAM
* Atlassian administration through API using PowerShell/Python
* Slack grid and workspace administration for users, channels, and SSO config
* SSO Apps integrations in Okta
* Okta automation through rules & APIs
* Firebase IAM permissions management
* Administrative work in MS 365, including admin center & exchange online
* Google Cloud Platform - Project creation and IAM permissions management in GCP
* AWS Administrations, including AWS account creation & IAM permissions
* Azure – Administrative work in Azure
* Active Directory administration
* Remediation work for Active Directory
* Automate recurring tasks using scripts and tools
* Prepare knowledge base documents
* Work with PowerShell for automation & API Calls
* Work with vendors for projects
* Work with Azure DevOps for ADO
* Process planning for data management, data migration, and data security, including workflows
* Co-ordinate with different teams for project need
* Mimecast administration for email gateway and security

**Client: Daimler Trucks North America(DTNA) August’2015 – December’2021**

**Role: Infrastructure Management Service Specialist**

**Skills Used:**  
Unstructured data management & security, IAM & IAG, Data analytics, AD Users and Groups management, Records Management, Windows Servers, PowerShell, JSON

**Tools Used:**  
Shinydocs Cognitive Toolkit, Admin.NET, Stealth Bits, RSA, Diskboss.

**Responsibilities:**

* On-premise unstructured data management for file shares, including IAM permissions and security
* Worked with Enterprise Content Management & Records Management Program for data compliance
* Network shared data analysis for access mechanism and review vulnerability for security using Stealth Audit tool
* Review and automate access governance usingthe tool “Aveksa“
* Data Access Management using Tools& PowerShell
* Active Directory Users and Groups management using PowerShell
* Administration DFS Shares using the in-house tool Admin.NET
* Customize and configure a new tool to automate file share access
* AD governance conformity work for network security
* Unstructured data analysis work using the Shinydocs application
* Clean-up application shares for compliance as per organization standard
* Clean-up risk assessment defined by security team.

**Client: Catholic Health Initiatives (CHI) March’2015 – May’2015  
Role: Infrastructure Management Service Specialist**

**Skills Used:**  
Application and Windows migration planning,   
Windows 2003, 2008, 2012 servers

**Responsibilities:**

* Assessment of all Windows Server that needed to migrate/upgrade to Windows Server 2008, 2008 R2, and 2012 R2
* Evaluation of all applications hosted on legacy Windows Servers for upgrade/migration to the latest Windows Servers
* Assessment of Active Directory environment for migration/upgrade to latest version
* Prepare the assessment documents for all applications hosted on legacy Windows servers and prepare an upgrade/migration plan.

**Client: Kronos Incorporated April’2011 – Sept’ 2014**

**Role: System Engineer**

**Skills Used:**  
MS Exchange admin, Active Directory, DNS Management, Patch management.

**Tools Used:**

MS Exchange, Active Directory, Infoblox, Solarwinds, McAfee ePO 4.6

**Responsibilities:**

* Administration & management of Exchange 2010, communication apps like Lync 2010
* Identify high availability requirements and prepare an implementation plan
* Administration & management of Active Directory 2008 R2 & Windows 2012
* Administration & management of McAfee ePO 4.6
* Administration & management of DNS & DHCP using Windows and third-party application Infoblox
* Investigate escalated issues through the incident management process and coordinate the resolution to ensure the agreed SLA
* Contribute to the monitoring and maintenance of Network services through the SolarWinds tool.

**Previous Employment:**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **From** | **To** | **Duration** | **Company Name** | **Designation** | **Role** |
| Sep,2010 | Feb,2011 | 5 Months | CMS Info Systems Ltd. | System Administrator | Messaging Admin |
| Sep,2007 | Sep,2010 | 3 Years | Ace Computers Pvt. Ltd. | System Administrator | Windows & Messaging Admin, Endpoint Security Admin (McAfee ePO) |
| June,2005 | Aug2007 | 2.2 Years | Anmol Computech Pvt. Ltd. | F.M.S. Engineer | System Support |

**Training & Certifications Acquired:**

|  |  |  |  |
| --- | --- | --- | --- |
| Certification Name | Certification No | Certified Date | Title |
| Exchange 2010 | 70-663 | 31/03/2013 | MC-ITP |
| Exchange 2010 | 70-662 | 28/09/2012 | MCTS |
| ITILv3 | EX0-101 | 31/03/2012 |  |
| Exchange 2003 | 70-284 | 26/03/2010 | MCP |
| Windows 2003 | 70-290 | 12/03/2010 | MCP |
| Windows XP | 70-270 | 5/12/2008 | MCP |

**Education:**

* BSC in Computer science – Mumbai University April’ 2009.